



To: Sequoia Living Residents, Customers, and Staff
From: Sara McVey, President and CEO
Date: Thursday, June 4, 2020

Spread Something Worth Catching

Every day there is gratitude and grief, and not always in equal parts. I work alongside people of all faiths, backgrounds, and beliefs whom I respect and who bring their best selves even when all conditions are not perfect. We are all processing the heartbreak of senseless deaths and destructive demonstrations from our personal point of view.

Inclusion is a cornerstone of Sequoia Living and we are proud of the diverse people we employ and those we serve. We stand together in support of equality and justice. Let's remember who we are and show an even greater level of respect and kindness to all. As my Mom used to say, *"Spread something worth catching."*

Areas Affected by Current Curfews and Demonstrations

Two of Sequoia Living's affordable housing communities, **Town Park Towers (TPT)** and **Eastern Park Apartments (EPA)**, are in areas where demonstrations are occurring. We are taking extra precautions and adding more security. The recent curfews are also creating a challenge for staff getting to and from work. There is no easy solution and I encourage everyone to work with your supervisors to ensure you have the support you need to navigate your commutes. Your safety comes first.

Testing Begins This Week

This Monday and Tuesday, San Mateo County Health conducted COVID-19 testing of all residents and staff at **The Sequoias Portola Valley (SPV)**. Later this week and into next, local public health departments will test staff and residents at **The Tamalpais** and at **The Sequoias San Francisco**. Details about this will be coming from the Executive Directors. We are prepared and will keep you informed about the results.

As of today, we continue to have no confirmed resident cases of COVID-19 in our communities, and no new staff cases. Our four staff members who were previously impacted have fully recovered and are back at work. I am

grateful to all of you for continuing to go the extra mile to keep residents and staff safe.

Survey Says!

Later this week and into next week, Sequoia Living staff and CCRC residents will be invited to share their feedback in a short, confidential survey. The goal is to check in on how everyone is feeling during this time and identify ways we can continue to support each other. The survey is available in both paper and email formats. Your opinion matters, and we appreciate your honest feedback. Results will be shared at the end of June.

Sequoia Steps

We are continuing to make progress on our Purpose Driven Playbooks, which outline a plan to gradually ease restrictions in our communities while keeping resident and staff safety at the forefront. We expect to have a draft for review in the next week. Managers and Directors will connect with residents and customers to share the status of these plans.

Just a reminder that we are also monitoring the State and County reopening guidelines. Currently, California is in stage two of their [Resilience Roadmap reopening plan](#). Residential living communities are in stage four. [<https://covid19.ca.gov/roadmap/>]

Questions and Answers

In response to your questions and feedback, we've created a [Frequently Asked Questions page](#) on the Sequoia Living website:

[<https://sequoialiving.org/sequoia-living-and-covid-19-frequently-asked-questions/>]

This page will be regularly updated with more questions and answers.

Please also keep sending your ideas and insights to

covid-19questions@sequoialiving.org.

Superheroes Video: 1,000 Views and Counting!

The [Sequoia Superheroes video](#) has received over 1,000 views so far—and the numbers continue to climb! Thanks to all of you who have shared the video with family and friends. Subscribe to [Sequoia Living's new YouTube channel](#) and be the first to know when new videos are posted.

[<https://tinyurl.com/SequoiaLivingVideos>]

I am grateful that Sequoia Living is resilient enough to weather the unexpected. As businesses close and unemployment rises, our reason for being become even more clear. Out loud, every week, we remind ourselves of our shared purpose: to safeguard residents, customers and staff.

Breathe in and say, "We got this."

Breathe out and say, "We are Sequoia Strong."

A handwritten signature in cursive script that reads "Sara".

Sara McVey

Sequoia Living President & CEO